



MUSEUM OF
DUFFERIN

Museum of Dufferin Summer Camps

Frequently Asked Questions

1) How do I register for camp?

Registration for camps will open on March 1st at 9 am. You can register through our website by clicking the register buttons under each camp. You can also register on the [Museum of Dufferin Eventbrite page](#).

Please note: Registration on Eventbrite is to reserve your spot. You will receive a follow up email from modsales@dufferinmuseum.com with the camper information forms and an invoice for the camp. **By registering on Eventbrite your camp spot will be reserved but is NOT confirmed until your invoice is paid, and your registration forms have been accepted.**

2) What is a typical camp day like?

Each day of camp will consist of the following:

- Campers can be dropped off at 9am (unless they are registered for before-care, in which case they can be dropped off beginning at 8am)
- Campers will participate in a series of 1- hour indoor activities such as scavenger hunts around the museum, crafts and circle games.
- A one-hour lunch break will be provided between 12-1pm, with additional nutrition breaks as needed/requested.
- Campers will also participate in 1-hour outdoor games and physical activities. The activities will be spread throughout the day to ensure campers are not outdoors for long periods of time. Outdoor activities are also weather dependent.

- Campers will be picked up at 4pm (unless they are registered for after-care, in which case they can be picked up by 5pm)

A weekly camp schedule with themed games and activities will be provided in the camp newsletter prior to each camp week.

3) What are the supervision ratios for camp?

Camp should be a fun experience for all involved. To ensure a safe experience, the Museum of Dufferin uses a 1-10 supervision ratio for camps:

Campers (ages 7-12): 1 Counsellor for every 10 Campers (2 staff members onsite at all times)

If the resources (i.e. Staff involvement) required to manage a Camper's behaviour at camp exceeds our capacity (level of service we are reasonably able to provide), and the other Campers experience is being significantly compromised, the Museum of Dufferin reserves the right to dismiss a child from camp.

The Museum of Dufferin Summer Camps follow a procedure that outlines campers should never be alone with a single member of staff, another camper or a member of the public.

Interactions with the Public: The Museum of Dufferin is open to the public while camps are in session. Campers will have no interaction with the public; staff, camp counselors and supervisors are based in the MoD Programming Room and designated outdoor locations. Campers are instructed to give space to visitors who are enjoying the exhibitions.

4) What training have supervisors/camp counsellors received?

All Museum of Dufferin camp supervisors and counsellors have received High Five Certification (Principles of Healthy Child Development) and Vulnerable Sector Checks.

The Museum of Dufferin camp supervisor has received High Five Certification (Principles of Healthy Child Development, Quest 1 and Quest 2).

All Museum of Dufferin staff have First Aid Basic Training and AODA Training.

Several Museum of Dufferin staff have Mental Health First Aid Basic Training.

The County of Dufferin Joint Health and Safety Committee conducts health and safety checks monthly at the Museum of Dufferin site. Camp staff conduct health and safety checks daily.

The Museum of Dufferin reviews and updates a fire safety plan and emergency preparedness plan annually.

5) What should my camper bring each day?

All campers should bring the following:

- Weather appropriate clothing and protection (hat, sunscreen, raincoat, etc.)
- Closed-toed running shoes.
- Reusable water bottle
- Lunch that does not need to be refrigerated.
- A spare set of clothes

Please leave the following at home:

- Money
- Valuables (including tablets, phones, video games, toys, etc.)
- Food with nut products

*Campers are responsible for all their belongings at camp.

6) Is my child ready for camp?

All campers must be program ready. To be program ready, campers must:

- Be at least 7 years old before the start of camp.
- Take directions and instructions from a staff member.
- Interact and participate within the camp environment (based on the camper's abilities).
- Interact and participate in a way that is safe for themselves and others.
- Use the bathroom and changing room independently.
- Attend school successfully.

7) What is the refund policy for camp?

Cancellation requests received 5 business days or more before the camp start date are subject to a full refund. Cancellation requests within 5 business days of the camp start date are subject to a refund of 50% of the total camp fee

Requests submitted after the start of the camp start date, but before the third camp day will receive a 25% refund for the remaining camp days. No refund will be provided for any requests submitted on, or after, the third camp day.

8) What health and safety/behavioral policies does the Museum of Dufferin have in place for campers?

Please ensure you have reviewed the **Camp Code of Conduct** before the start of camp.